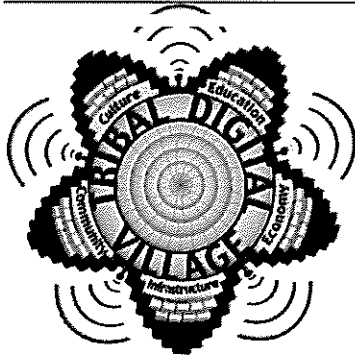


INTERNET TO THE TRIBAL HOME

NOW AVAILABLE: Rincon (North Half)

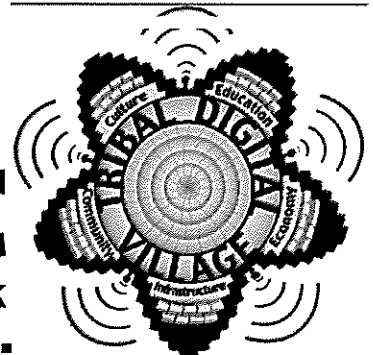


through the

TDVNet

Tribal Digital Village Network

Frequently Asked Questions:



How do I know if I can get the service? *Currently we are able to serve the Rincon Reservation North of Mazzetti's Gas Station. There will, however, be some homes that can not see our tower, and will not be able to be served in this round. We will be finishing another tower to serve the South side very soon. We will announce it when we do.*

How do I sign up? *Contact us to get on the install list, first come, first served... There are ONLY 100 slots available to support Customer equipment and installation at no cost to you. Don't Miss Out. phone: 760.742.0582 x134 email: tdvnet@sctdv.net*

What information do we need? *Name, both street & mailing address, phone #, e-mail*

How much does it cost? *\$34.95/Mo. for 2Mbps up/down*

Can I get more bandwidth if I want? *Yes, \$64.95 for 3Mbps up/down*

Is it faster than Satellite? *Yes, for two reasons. The bandwidth is greater than the current satellite providers can offer, satellite has a lag time after a button is clicked caused by your information choice having to go to the satellite, down to the base station, back to the satellite and then to your home. This lag makes satellite feel and act much slower than the speed that they advertise. We have no data-limit restrictions per month like satellite.*

Is it faster than dial-up? *Yes, it will be like the difference between night and day.*

It is also an always-on connection. Meaning: Your computer is always connected to the Internet, all you need to do is open your browser and you can surf.

Additionally, your computer has several services that function while you have an Internet connection, such as; Time and Date, Automatic updates for your operating system, and your virus protection programs, automatic email updates, and online calendars and services...

Do I have to pay for equipment? *We currently have a grant that will cover the cost of the customer equipment and the install(approx \$450) for the next 100 customers. When this number is reached, the equipment and the install fees will be the customer responsibility.*

This is by appointment only, first come, first served. If you are not available at the time that you scheduled your appointment, you will be moved to the end of the list for free equipment/install. We are currently pursuing other funding opportunities to absorb future install costs, and we will notify the public if and when they become available.

Do I have to sign a contract? *Yes, we would appreciate at least a (1) year commitment, especially since we are providing your installation free. If you terminate service within the first year, there will be a cancellation fee, and the equipment will be recovered by TDVNet.*

We bill on the first of each month for the upcoming month's services.

Example; you will pay for March's Internet Service on March 1st. Late payments get late fees.